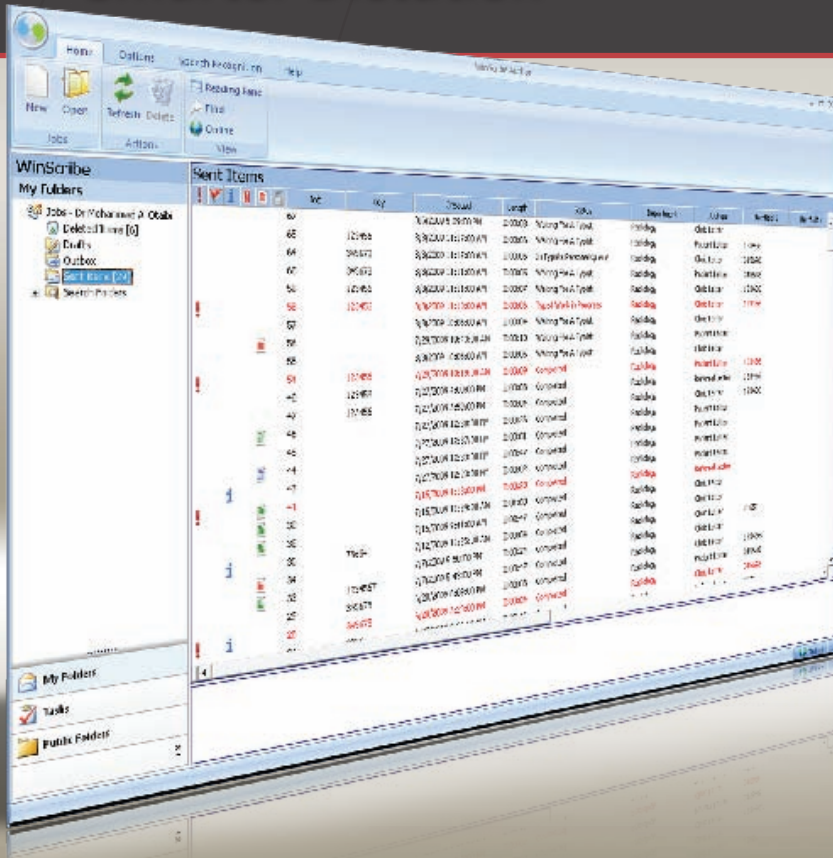


WinScribe



Smarter Dictation



The No. 1

Digital Dictation Solution

“With over 2500 installations and 350,000 users using the system daily and benefiting from dramatic cost savings and workflow improvements, you can be assured you are getting state of the art and proven technology.”

What is WinScribe

At the centre of the WinScribe Dictation product is the intelligent management of the dictation files by a central server.

Dictations are created by the author and sent across the Local Area Network, Wide Area Network or across the internet as electronic files to the WinScribe Server. Here WinScribe is able to identify the document type and who created the dictation. It will then automatically send it to the correct individual or group of transcriptionists based on the predefined workflow rules that have been set up on the system.

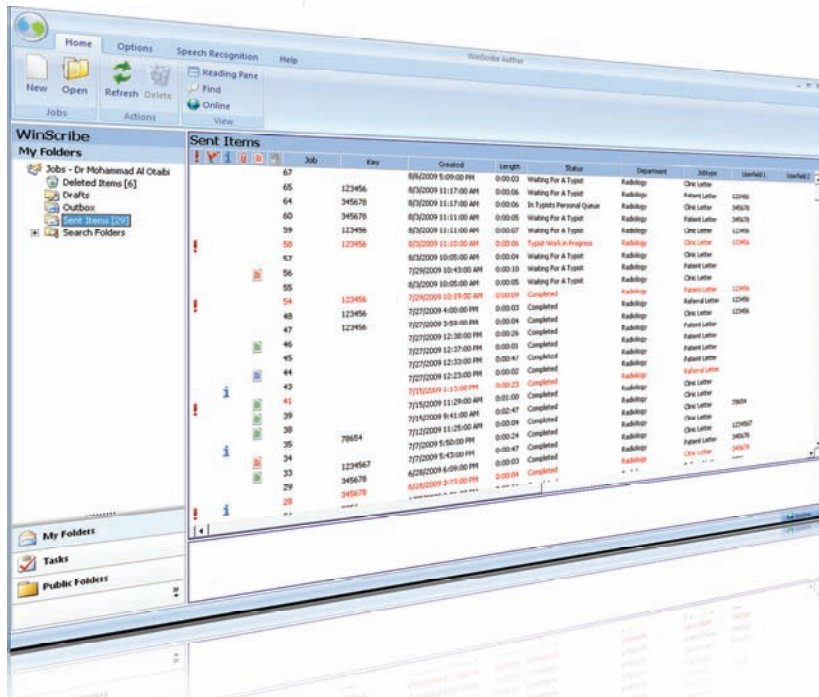
The WinScribe product has an unrivaled number of input solutions, which include: direct PC input, input from PDAs and Blackberrys, telephone input and input from portable dictation devices.

This flexibility means that the solution can be tailored exactly to your organisation's needs, lead to improvements in productivity and ultimately improved efficiencies and cost reduction.

WinScribe



Dictation



Whether your staff are performing ward rounds or taking clinics, WinScribe has a dictation method to support them.

From their desk, they are able to utilize the easy to use Outlook style Author Module enabling them easily to dictate, monitor, recall and edit their dictations from one simple application.

If out and about, they have the choice of a range input methods. Portable digital recorders, such as the Philips DPM range, allow the author to choose document type and priority while dictating on the move.

Blackberrys and PDAs can have an Author application installed on them allowing for real time or batch download of dictations.

If offsite, the WinScribe Telephony Module will allow for real time dictation by just dialing a number and using the keypad to operate the record and playback functionality. As soon as you hang up, the dictation is with your secretary ready for transcription, no matter your geographical location.



WinScribe



Workflow



Transcription

The Transcription Module is again a simple and easy to use Outlook style interface.

The audio quality of the recordings from WinScribe is vastly improved over tapes. A digital file recorded in CD quality, produces the same quality of recording every time. No more stretched or worn tapes to try to understand.

Another key point is that unlike an analogue tape system, WinScribe allows secretaries and transcriptionists to see the full dictation information on their screen. Author, document type, dictation length, department name etc, are all there in plain site.

This improves management of their workload and allows them to work much more efficiently, increasing productivity.

Management

The WinScribe product comes with an Administration Module that allows supervisors to monitor the status and control transcription output in real time from anywhere. With a complete picture of the system status, you get immediate data about the number of reports dictated or transcribed, backlog information and more. It means that you can interact with the workflow and eliminate work peaks and troughs by updating priorities and rerouting jobs.

This module also comes with a suite of reports that allow you to monitor turnaround and typing times, how much work is being created by a specific Author or Department and real time dictation status.

Security

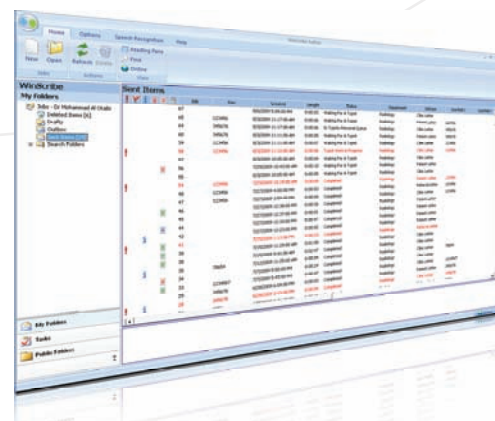
Living in an age of constant technology development, it is essential that the issue of patient confidentiality is recognised. WinScribe provides its recordings in a 128 bit encrypted and compressed format, exceeding all legislative and government requirements and regulations.

In addition to the encryption an Author has the ability to put additional password protection on a file, ensuring that no one but the correct secretary or transcriptionist is able to listen to the recording. This is essential if you are dealing with VIPs or sensitive information.

Integration

By providing 'Open Standard' development tools and integration with HIS, RIS and EPR systems, WinScribe delivers the benefits of a totally integrated solution for 2-way exchange of patient demographic and report tracking information.

Utilising its own or a 3rd party HL7 toolkit, WinScribe allows for rapid "out of the box" IT integrations for healthcare organizations of all sizes.



WinScribe



Benefits



So, what's the bottom line?

- With WinScribe you are getting proven industry leading software.
- The advanced workflow and management tools allow for full visibility of dictations and workload trends. This allows you to smooth the peaks and troughs often associated with dictation.
- With clear consistent CD quality recordings there will be no more lost or poor quality dictations.
- The automated workflow and immediate delivery of dictations lead to improved efficiencies and ultimately reduced costs to the organisation.
- Improved sensitive data security through the 128 bit file encryption and password protect functionality, mean that your patient information is more secure than ever before.
- WinScribe is a modular solution, so the software can easily expand with the needs of the organisation.
- The ability for WinScribe to integrate with the existing hospital systems, means that you are moving to a true Electronic Medical Record!
- CCMENA has a dedicated team of engineers offering 24/7 technical support, giving you peace of mind that help is always there when you need it!



About Converged Communications FZ-LLC

Converged Communications MENA: Also known as CCMENA, is one of the leading suppliers of hardware and software building blocks and services in the MENA region. We allow Value Added Resellers (VAR's), System Integrators, Telecom Equipment Manufacturers and Application Developers, to build innovative communication solutions for enterprises, service providers and Telcos.

Company background: More than 10 years of experience, professional Project Management skills and partnership with the leading manufacturers – such as Dialogic, Syntellect, WinScribe, Vocalcom, Vertical and others– enables CCMENA to supply the Middle East and North Africa market with the state of the art CT solutions, such as Contact Center, IVR, Dialer Solutions, Speech Solutions, Enterprise Fax Server, Unified Communications, Enterprise Call Recording, Digital Voice Dictation solutions, Enterprise SMS solutions, etc.

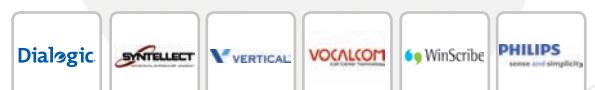
Regional presence: CCMENA has offices located in the UAE, Kuwait and an ongoing office setup in KSA. We are part of a global channel of Sales and Alliance partners serving customers in a number of significant vertical markets - including telecommunications, media, banking, healthcare, legal, law enforcement, transcription, government and insurance sectors.

Mission Statement: CCMENA's mission statement recognises that our success relies on customer satisfaction, understanding of market needs and our people, it is therefore threefold:

1. To provide Telecom solutions that give our customers a significant competitive advantage by dramatically improving their productivity processes.
2. To continue our regional leadership in this field by listening to our customers, hiring the best people, conducting research, and collaborating with leading organizations.
3. To be an organization that fosters excellence, initiative, integrity, and team spirit; recognizing and rewarding all of its stakeholders.

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